

AUTOMOTIVE VEHICLE SERVICE - OEM

TECHNICAL SUPPORT

FIELD SERVICE

KEY ACCOUNTS

SPARE PARTS

SERVICE MARKETING

SERVICE PROCESS

TRAINING

SERVICE OFFICE

LEVEL 10

LEVEL 9

LEVEL 8

LEVEL 7

LEVEL 6

Area Technical Lead (ASC/Q 0601) Area Service Manager (ASC/ Q 0603)

Key Accounts Service Manager (ASC/Q 0604)

Regional Parts Manager (ASC/Q 0606)

Regional Manager - Customer Care (ASC/ Q 0607)

Regional Service Marketing Manager (ASC/ Q 0701)

Regional Service Process Manager (ASC/ Q 0702)

Service Training Incharge Centre (ASC/ Q 0802)

LEVEL 5

Territory Service Manager (ASC/ Q 0602)

Area Parts Manager (ASC/Q 0605)

Trainer-Service (ASC/Q 0801)

Service Office Manager (ASC/Q 0902)

LEVEL 4

Service Office Executive (ASC/Q 0901)

LEVEL 3

LEVEL 2

LEVEL 1