

Automotive Skills Development Council





QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR AUTOMOTIVE INDUSTRY

What are **Occupational** Standards(OS)?

- OS describe what individuals need to do, know and understand in order to carry out a particular job role or function
- OS are performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

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Contents

	1.	Introduction and Contacts	Р
	2.	Qualifications Pack	.Р
	3.	Glossary of key terms	Р
Š	4.	OS Units	.P.
1	5.	Assessment CriteriaP	19

Introduction

Qualifications Pack- Process Tryout Technician L3

SECTOR: AUTOMOTIVE

SUB-SECTOR: MANUFACTURING SUPPORT

OCCUPATION: PROCESS ENGINEERING

JOB ROLE: PROCESS TRYOUT TECHNICIAN

REFERENCE ID: ASC/Q6409

ALIGNED TO: NCO-2004/ Nil

Brief Job Description: Individuals at this job need to conduct process trials for

achieving QCD of the production process

Personal Attributes: This job requires the individual to work independently and be comfortable in making decisions pertaining to his/her area of work. The individual should be result oriented. The individual should also be able to demonstrate skills for information ordering, oral expression, analytical approach and comprehension.







Qualifications Pack For Process Tryout Technician

Qualifications Pack Code	ASC/Q 6409		
Job Role	Process tryout Technician		
Credits(NSQF)	TBD	Version number	1.0
Sector	Automotive	Drafted on	13.08.13
Sub-sector	Manufacturing Support	Last reviewed on	23.09.13
Occupation	Industrial Engineering	Next review date	Under revision expected date of revised version 31-Dec-15
NSQC Clearance on	05-08-2015		

Job Role	Process tryout technician	
Role Description	conduct process trials for setting the production standards for QCD	
NSQF level	3	
Minimum Educational Qualifications* Maximum Educational Qualifications*	ITI in Industrial / Production / Mechanical Engineer Not Applicable	
Training (Suggested but not mandatory)	Training courses in manufacturing occupations L 2 L3 for ASDC	
Minimum Job Entry Age	1 ASDC recommends that candidates should seek full employment not before attaining an age of 18 years. 2 However, as per Factories Act1948: - No one can be employed before attaining the age of 15 - A person between the age of 15 – 18 (both inclusive) could be employed only With employers who follow safety and security systems & processes and also that the employee in this bracket will be working under supervision. 3 Please note that under the Factories Act 1948, different States may have slightly varying provision which need to be adhered to.	
Experience	1-3 years of experience in Manufacturing	
Applicable National Occupational Standards (NOS)	Compulsory: ASC/N6421. Assist the engineer in conducting the process tryout activities ASC/N0006. Maintain a safe and healthy working environment ASC/N 0021 Maintaining 5S at the work premises	
Performance Criteria	As described in the relevant OS units	







Qualifications Pack For Process Tryout Technician

Keywords /Terms	Description
Sector	Sector is a conglomeration of different business operations having similar business and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
Occupation	Occupation is a set of job roles, which perform similar/ related set of functions in an industry.
Function	Function is an activity necessary for achieving the key purpose of the sector, occupation, or an area of work, which can be carried out by a person or a group of persons. Functions are identified through functional analysis and form the basis of OS.
Sub-function	Sub-functions are sub-activities essential to fulfill the achieving the objectives of the function.
Job role	Job role defines a unique set of functions that together form a unique employment opportunity in an organization.
Occupational Standards (OS)	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the knowledge and understanding they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.
Performance Criteria	Performance criteria are statements that together specify the standard of performance required when carrying out a task.
National Occupational Standards (OS)	NOS are occupational standards which apply uniquely in the Indian context.
Qualifications Pack (QP)	QP comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications pack code.
Unit Code	Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N'
Unit Title	Unit title gives a clear overall statement about what the incumbent should be able to do.
Description	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.
Scope	Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required.
Knowledge and Understanding	Knowledge and understanding are statements which together specify the technical, generic, professional and organizational specific knowledge that an individual needs in order to perform to the required standard.
Organizational Context	Organizational context includes the way the organization is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
Technical Knowledge	Technical knowledge is the specific knowledge needed to accomplish specific designated responsibilities.
Core Skills/ Generic Skills	Core skills or generic skills are a group of skills that are the key to learning and working in today's world. These skills are typically needed in any work







Qualifications Pack For Process Tryout Technician

	environment in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication		
Keywords /Terms	related skills that are applicable to most job roles. Description		
	·		
NOS	National Occupational Standard(s)		
NSQF	National Standards Qualifications Framework		
QP	Qualifications Pack		
ВО	Bought Out (Parts)		
вом	Bills of Material		
SCM	Supply Chain Management		
SAP	System Application and Products		
CRM	Customer Relationship Management		
SRM	Supplier Relationship Management		
MRP	Material Requirement Planning		
PPC	Production Planning and Control		
SS	Strategic Sourcing		
RFQ	Request for Quotation		
HSE	Health , Safety and Environment		
ECN/PCN	Engineering Change Note/ Process Change Note		
PPAP	Production Part Approval Process		
РО	Purchase Order		
HIRA	Hazard Identification and Risk Assessment		
TS	TS 16949 Quality Management system		
APQP	Advanced Product Quality Planning		
MSA	Measurement System Analysis		
SPC	Statistical Process Control		
NPD	New Product Development		
PFMEA / CP	Process Failure Mode & effects Analysis/ Control Plan		









Assist the engineer in conducting the process tryout activities

National Occupational Standards



Overview

This unit is about providing assistance to the tryout engineer in conducting the process tryout activities.









Assist the engineer in conducting the process tryout activities

Unit Code	ASC/N6421
Unit Title (Task)	Assist the engineer in conducting the process tryout activities
Description	This OS unit is about the technician conducting the activities for tryout of process and assisting the engineer in daily to daily activities
Scope	The unit/ task covers the following: conducting the process trials preparation of WI documentation
Performance Criteria(P	PC) w.r.t. the Scope
Element	Performance Criteria
Conducting process trials	Based on types of processes in the organization , to be competent the Process Tryout Engineer should be able to: PC1. know thoroughly about the equipment & parts to be fitted in the equipment for
Preparing the WI documentation	To be competent the Process Tryout Engineer should be able to: PC8. based on the observations of the process trials and inputs from the tryout engineer, prepare the WI for pilot batch









Assist the engineer in conducting the process tryout activities

Knowledge and Understanding (K)		
A. Organizational Context (Knowledge of the company / organization and its processes)	The user/individual on the job needs to know and understand: KA1. company manufacturing processes KA2. sequence of operations KA3. inspection Activity Flow	
B. Technical Knowledge	The individual on the job needs to have knowledge of: KB1. equipments to be used for the process KB2. all the economic factors involved in the activity KB3. previous similar design & achieved data for QCT KB4. elements of Control systems: Pneumatic, Hydraulic, Electrical/ electronic KB5. elements of Automation/ Robotics as applicable KB6. working of various tools, machines and gauges for shop floor activities	
Skills (S) [Optional]		
A. Core Skills/	Basic reading and writing skills	
Generic Skills	The user/ individual on the job needs to know and understand how to: SA1. read the equipment literature & understand its features. SA2. compile all the data related to main & auxiliary equipment required in the processes SA3. read the safety instructions displayed on the system components/equipments and safely handle them accordingly SA4. read the equipments and process specific details like cycle time, product characteristics etc. for through verification Communication skills	
	The user/individual on the job needs to know and understand how to:	
	SA5. communicate with shop floor workers for time motion study at shop floor	
	Teamwork and multitasking	
	The user/individual on the job needs to know and understand how to: SA6. share operation knowledge with co-workers	
B. Professional Skills	Plan and Organize	
	The user/individual on the job needs to know and understand how to: SB1. plan the conduct of entire process trials to finish the activity as per the timeline mentioned by the tryout engineer Critical thinking	
	The user/individual on the job needs to know and understand how to: SB2. analyze the way in which job is being performed and think of some other suitable method in order to optimize the QCT while performing the work	





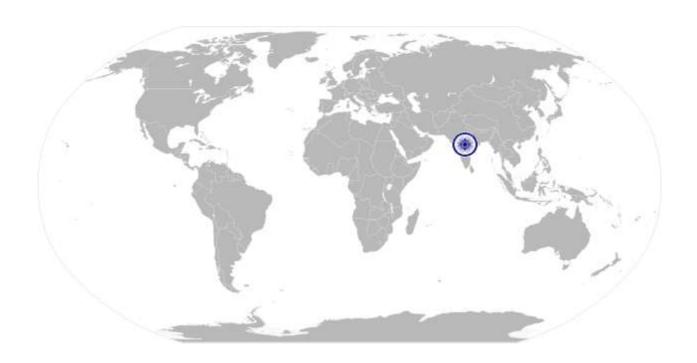




Assist the engineer in conducting the process tryout activities

NOS Version Control

NOS Code	ASC/N6421		
Credits (NSQF)	TBD	Version number	1.0
Industry	Automotive	Drafted on	13.08.13
Industry Sub-sector	Manufacturing Support	Last reviewed on	23.09.13
Occupation	Process Engineering	Next review date	Under revision expected date of revised version 31-Dec-15





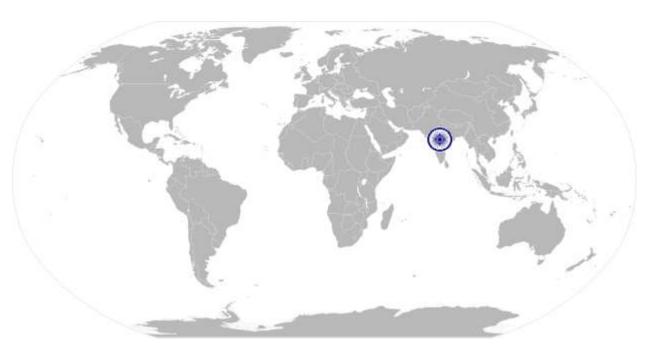






Maintain a safe and healthy working environment

National Occupational Standards



Overview

This unit is about establishing a Safe, Healthy and Environment friendly workplace at the organization and supplier's shop floor









Maintain a safe and healthy working environment

Unit Code	ASC/N0006		
Unit Title			
(Task)	Maintain a safe and healthy working environment		
Description	This OS unit is about creating a Safe and Healthy work place, adhering to the safety guidelines in the working area of the organization and vendor's shop floor, following practices which are not impacting the environment in a negative manner		
Scope	This unit/task covers the following:		
	Types of processes:		
	 manufacturing processes 		
	Types of products :		
	• tools		
	equipments		
	 accessories and fittings for process 		
Performance Criteria (PC) w.r.t.	the Scope		
Element	Performance Criteria		
Identify and report the risks	To be competent, the user/individual on the job must be able to:		
identified	PC1. identify activities which can cause potential injury through sharp		
	objects, burns, fall, electricity, gas leakages, radiation, poisonous		
	fumes, chemicals ,loud noise		
	PC2. inform the concerned authorities about the potential risks identified in the processes, workplace area/ layout, materials		
	used etc		
	PC3. inform the concerned authorities about damages which can		
	potentially harm man/ machine during operations		
	PC4. create awareness amongst other by sharing information on the		
	identified risks		
Create and sustain a Safe,	PC5. follow the instructions given on the equipment manual		
clean and environment	describing the operating process of the equipments		
friendly work place	PC6. follow the Safety, Health and Environment related practices		
	developed by the organization PC7. operate the machine using the recommended Personal		
	Protective Equipments (PPE)		
	PC8. maintain a clean and safe working environment near the work		
	place and ensure there is no spillage of chemicals, production		
	waste, oil, solvents etc		
	PC9. maintain high standards of personal hygiene at the work place		
	PC10. ensure that the waste disposal takes place in the designated area		
	as per organization SOP		
	PC11. inform appropriately the medical officer/ HR in case of self or an		

employee's illness of contagious nature so that preventive









Maintain a safe and healthy working environment

	actions can be planned for others		
Knowledge and Understanding (K) w.r.t. the scope			
Element	Knowledge and Understanding		
A. Organizational Context (Knowledge of the company / organization and its processes)	The user/individual on the job needs to know and understand: KA1. relevant standards, procedures and policies related to Health, Safety and Environment followed in the company		
A. Technical Knowledge	The user/individual on the job needs to know and understand: KB1. basic knowledge of Safety procedures(fire fighting, first aid) within the organization KB2. basic knowledge of various types of PPEs and their usage KB3. basic knowledge of risks associated with each occupation in the organization KB4. knowledge of personal hygiene and how an individual can contribute towards creating a highly safe and clean working environment		
Skills (S) w.r.t. the scope			
A. Core Skills/ Generic Skills	Skills Writing Skills		
	The user/ individual on the job needs to know and understand how to: SA1. write basic level notes and observations Reading Skills The user/individual on the job needs to know and understand how to: SA2. read safety instructions put up across the plant premises SA3. read safety precautions mentioned in equipment manuals and panels to understand the potential risks associate with the equipment Oral Communication (Listening and Speaking skills)		
	The user/individual on the job needs to know and understand how to: SA4. effectively communicate information to team members and Inform employees in the plant and concerned functions about potentials Safety, Health and Environment related risks observed SA5. question operator/ supervisor in order to understand the safety related issues SA6. attentively listen with full attention and comprehend the information given by the speaker during safety drills and training programs		
B. Professional Skills	Judgmental Thinking		
	The user/individual on the job needs to know and understand how to: SB1. use common sense and make judgments during day to day basis SB2. use reasoning skills to identify and resolve basic problems		





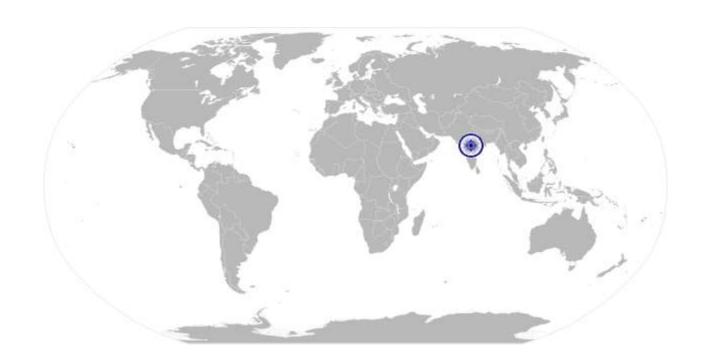




Maintain a safe and healthy working environment

NOS Version Control

NOS Code	ASC/N0006		
Credits(NSQF)	TBD	Version number	1.0
Industry	Automotive	Drafted on	13.08.13
Industry Sub-sector	Manufacturing Support	Last reviewed on	23.09.13
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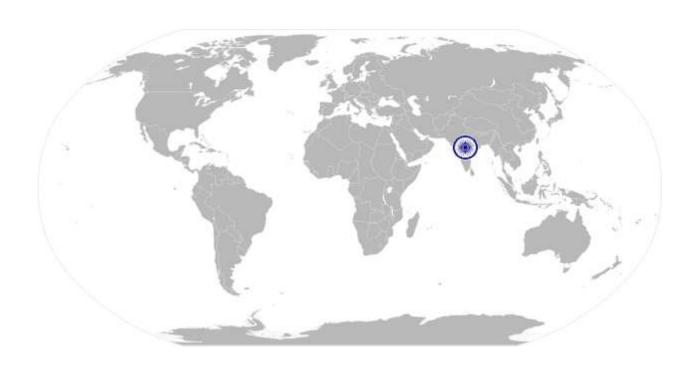






Maintain 5S at the work premises

National Occupational Standard



Overview

This unit is about the understanding all principles of 5S and follow the given guidelines to ensure a clean and efficient working environment in the organization









Unit Code	ASC/N0021		
Unit Title			
(Task)	Maintaining ES at the work promises		
Description	Maintaining 5S at the work premises This NOS is about ensuring all 5 S activities both at the shop floor and the		
Description	office area to facilitate increase in work productivity		
Scope	The individual needs to		
333,6	Ensure sorting, streamlining & organizing, storage and		
	documentation, cleaning, standardization and sustenance across		
	the plant and office premises of the organization		
	the plant and office premises of the organization		
Performance Criteria (PC) w.	r.t. the Scope		
Element	Performance Criteria		
Ensure sorting	PC1. Follow the sorting process and check that the tools, fixtures & jigs		
	that are lying on workstations are the ones in use and un-necessary		
	items are not cluttering the workbenches or work surfaces.		
	PC2. Ensure segregation of waste in hazardous/ non Hazardous waste as		
	per the sorting work instructions		
	PC3. Follow the technique of waste disposal and waste storage in the		
	proper bins as per SOP		
	PC4. Segregate the items which are labeled as red tag items for the		
	process area and keep them in the correct places PC5. Sort the tools/ equipment/ fasteners/ spare parts as per		
	specifications/ utility into proper trays, cabinets, lockers as		
	mentioned in the 5S guidelines/ work instructions		
	PC6. Ensure that areas of material storage areas are not overflowing		
	PC7. Properly stack the various types of boxes and containers as per the		
	size/ utility to avoid any fall of items/ breakage and also enable		
	easy sorting when required		
	PC8. Return the extra material and tools to the designated sections and		
	make sure that no additional material/ tool is lying near the work		
	area		
	PC9. Follow the floor markings/ area markings used for demarcating the		
	various sections in the plant as per the prescribed instructions and		
.	standards		
Ensure proper	PC10. Follow the proper labeling mechanism of instruments/ boxes/		
documentation and storage (organizing, streamlining)	containers and maintaining reference files/ documents with the codes and the lists		
(organizing , streamming)	PC11. Check that the items in the respective areas have been identified as		
	broken or damaged		
	PC12. Follow the given instructions and check for labeling of fluids, oils.		
	Lubricants, solvents, chemicals etc. and proper storage of the same		
	to avoid spillage, leakage, fire etc.		
	PC13. Make sure that all material and tools are stored in the designated		









	places and in the manner indicated in the 5S instructions
Ensure cleaning of self and the work place	 PC14. Check whether safety glasses are clean and in good condition PC15. Keep all outside surfaces of recycling containers are clean PC16. Ensure that the area has floors swept, machinery clean and generally clean. In case of cleaning, ensure that proper displays are maintained on the floor which indicate potential safety hazards PC17. Check whether all hoses, cabling & wires are clean, in good condition and clamped to avoid any mishap or mix up PC18. Ensure workbenches and work surfaces are clean and in good condition PC19. Follow the cleaning schedule for the lighting system to ensure proper illumination PC20. Store the cleaning material and equipment in the correct location and in good condition PC21. Ensure self-cleanliness - clean uniform, clean shoes, clean gloves, clean helmets, personal hygiene
Ensure sustenance Knowledge and Understanding	 PC1. Follow the daily cleaning standards and schedules to create a clean working environment PC2. Attend all training programs for employees on 5 S PC3. Support the team during the audit of 5 S PC4. Participate actively in employee work groups on 5S and encourage team members for active participation PC5. Follow the guidelines for What to do and What not to do to build sustainability in 5S as mentioned in the 5S check lists/ work instructions
Element	Knowledge and Understanding
A. Organizational Context (Knowledge of the company / organization and its processes)	The user/individual on the job needs to know and understand: KA1. relevant standards, procedures and policies related to 5S followed in the company
B. Technical Knowledge	The user/individual on the job needs to: KB1. have basic knowledge of 5S procedures KB2. know various types 5s practices followed in various areas KB3. understand the 5S checklists provided in the department/ team KB4. have skills to identify useful & non useful items KB5. have knowledge of labels, signs & colors used as indicators KB6. Have knowledge on how to sort and store various types of tools, equipment, material etc. KB7. know, how to identify various types of waste products KB8. understand the impact of waste/ dirt/ dust/unwanted substances on the process/ environment/ machinery/ human body









Ele	lls (S)w.r.t. the scope ement	KB9. have knowledge of best ways of cleaning & waste disposal KB10. understand the importance of standardization in processes KB11. understand the importance of sustainability in 5S KB12. have knowledge of TQM process KB13. have knowledge of various materials and storage norms KB14. understand visual controls, symbols, graphs etc.
A. Core Skills/ Generic Skills		Writing Skills The user/ individual on the job needs to know and understand how to: SA1. write basic level notes and observations SA2. note down observations (if any) related to the process SA3. write information documents to internal departments/ internal teams
		Reading Skills The user/individual on the job needs to know and understand how to: SA4. read 5S instructions put up across the plant premises Oral Communication (Listening and Speaking skills)
		The user/individual on the job needs to know and understand how to: SA5. effectively communicate information to team members inform employees in the plant and concerned functions about 5S SA6. question the process head in order to understand the 5S related issues SA7. attentively listen with full attention and comprehend the information given by the speaker during 5S training programs
В.	Professional Skills	Judgmental Thinking
		The user/individual on the job needs to know and understand how to: SB1. use common sense and make judgments during day to day basis SB2. use reasoning skills to identify and resolve basic problems using SS Persuasion
		The user/ individual on the jobs needs to know and understand how to:
		SB3. persuade co team members to follow 5 S SB4. ensure that the co team members understand the importance of using 5 S tool
		Creativity
		The user/individual on the job needs to know and understand how to: SB5. use innovative skills to perform and manage 5 S activities at the work desk and the shop floor SB6. exhibit inquisitive behavior to seek feedback and question on the existing set patterns of work

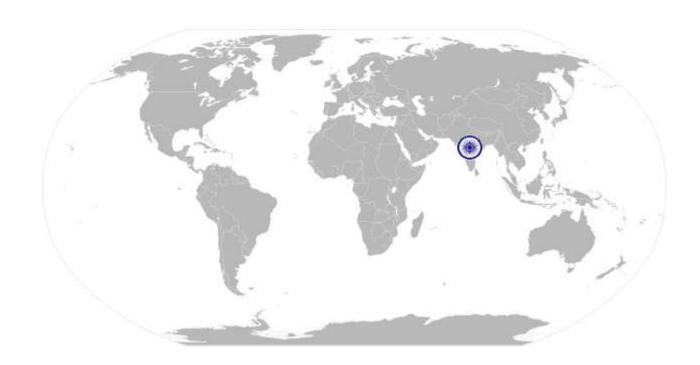








Self –Discipline		
The user/individual on the job needs to know and understand how to:		
SB7. do what is right, not what is a popular practices		
SB8. follow shop floor rules& regulations and avoid deviations; make		
5S an integral way of life		
SB9. ensure self-cleanliness on a daily basis		
SB10. demonstrate the will to keep the work area in a clean and orderly		
manner		







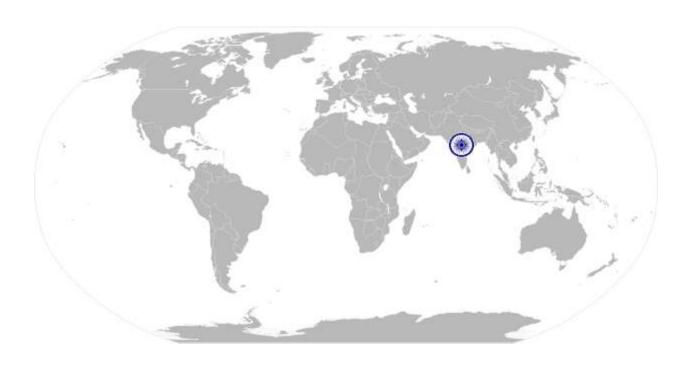




Maintain 5S at the work premises

NOS Version Control

NOS Code	ASC/N0021				
Credits(NSQF)	TBD	Version number	1.0		
Industry	Automotive	Drafted on	13.08.13		
Industry Sub-sector	Manufacturing Support	Last reviewed on	23.09.13		
Occupation	Process Engineering	Next review date	Under revision expected date of revised version 31-Dec-15		









Criteria for assessment of Trainees

JOB ROLE	Tryout Technician L3
Qualification Pack	ASC/Q 6409
No. Of NOS	1 Role specific ,2 generic

NOS Title/ NOS Elements	NOS & Performance Criterion Description			Marks ocation
ASC/N6421	Assist the engineer in conducting the process tryout activities	Theory	Viva	Practical
Conducting process trials	Based on types of processes in the organization, to be competent the Process Tryout Engineer should be able to: PC1. know thoroughly about the equipment & parts to be fitted in the equipment for • assembly Process • machining Process		30	60
	 basic metal forming – Casting, Forging, Sheet metal etc special processes- Polymers, welding, Surface/ Heat treatment PC2. understand the acceptance criteria for the equipment/parts finalized by Process design/ validation engineer for workstation –mechanism & fixtures material feeding & handling 		20	40
	 automation PC3. in consultation with engineer , fit the pneumatic ,hydraulic and the automation accessories as required for the process PC4. conduct trial running for process within the quality parameters and submit the results to the engineer for feedback PC5. based on the feedback from engineer , again run the process for the pilot batch production PC6. submit the results of the pilot batch run to the tryout engineer PC7. record the cycle time of the process achieved 		20	50
Preparing the WI	during each trial To be competent the Process Tryout Engineer			







documentation	should be able to :			
	PC8. based on the observations of the process		20	40
	trials and inputs from the tryout engineer ,			
	prepare the WI for pilot batch			
	Subtotal		90	154
	Maintain a safe and healthy working environment	Theory	Viva	Practical
ASC/N 0006				
Identify and report	PC1. Identify activities which can cause potential			
the risks identified	injury through sharp objects, burns, fall,			
	electricity, gas leakages, radiation, poisonous			
	fumes, chemicals ,loud noise			
	PC2. Inform the concerned authorities about the			
	potential risks identified in the processes,			
	workplace area/ layout, materials used etc.			
	PC3. Inform the concerned authorities about			
	machine breakdowns, damages which can		20	40
	potentially harm man/ machine during			
	operations			
	PC4. Create awareness amongst other by			
	sharing information on the identified risks			
Create and sustain a	PC5. Follow the instructions given on the			
Safe, clean and	equipment manual			
environment	describing the operating process of the			
friendly work place	equipment			
	PC6. Follow the Safety, Health and Environment			
	related practices developed by the			
	organization			
	PC7. Operate the machine using the			
	recommended Personal			40
	Protective Equipment (PPE)		50	40
	PC8. Maintain a clean and safe working			
	environment near the work place and ensure			
	there is no spillage of chemicals, production			
	waste, oil, solvents etc.			
	PC9. Maintain high standards of personal			
	hygiene at the work place			
	PC10. Ensure that the waste disposal is done in			
	the designated area and manner as per			
	organization SOP.			
	PC11. Inform appropriately the medical officer/			
	HR in case of self or an employee's illness of			
	contagious nature so that preventive actions			
	can be planned for others		70	00
	Subtotal		70	80







ASC / N 0021	Maintain 5S at the work premises	Theory	Viva	Practical
Ensure sorting	PC1. Follow the sorting process and check that the tools, fixtures & jigs that are lying on workstations are the ones in use and unnecessary items are not cluttering the workbenches or work surfaces.			
	PC2. Ensure segregation of waste in hazardous/ non Hazardous waste as per the sorting work instructions		10	20
	PC3. Follow the technique of waste disposal and waste storage in the proper bins as per SOP			
	PC4. Segregate the items which are labelled as red tag items for the process area and keep them in the correct places PC5. Sort the tools/ equipment/ fasteners/			
	spare parts as per specifications/ utility into proper trays, cabinets, lockers as mentioned in the 5S guidelines/ work instructions PC6. Ensure that areas of material storage areas are not overflowing		10	20
	PC7. Properly stack the various types of boxes and containers as per the size/ utility to avoid any fall of items/ breakage and also enable easy sorting when required			
	PC8. Return the extra material and tools to the designated sections and make sure that no additional material/tool is lying near the work area			
	PC9. Follow the floor markings/ area markings used for demarcating the various sections in the plant as per the prescribed instructions and standards			
Ensure proper documentation and storage (organizing , streamlining)	PC10. Follow the proper labeling mechanism of instruments/ boxes/ containers and maintaining reference files/ documents with the codes and the lists			
	PC11. Check that the items in the respective areas have been identified as broken or damaged PC12. Follow the given instructions and check for labeling of fluids, oils. Lubricants, solvents, chemicals etc. and proper storage of the		10	20
	same to avoid spillage, leakage, fire etc. PC13. Make sure that all material and tools are stored in the designated places and in the			







	manner indicated in the 5S instructions			
	PC14. Follow the daily cleaning standards and			
Ensure sustenance	schedules to create a clean working			
	environment		10	20
	PC15. Attend all training programs for employees		10	
	on 5 S			
	PC16. Support the team during the audit of 5 S			
	PC17. Participate actively in employee work			
	groups on 5S and encourage team members			
	for active participation			
	PC18. Follow the guidelines for What to do and			
	What not to do to build sustainability in 5S as			
	mentioned in the 5S check lists/ work			
	instructions			
	Sub total		40	80
	Total	130	200	314